

## Privacy and Security Policy - [www.midlandssimon.com](http://www.midlandssimon.com)

### 1. About Us

midlandssimon.com is operated by Midlands Simon Community, an Irish-registered company 371956 & registered charity CHY 15508. Further information is available on the About Us page. (<https://www.midlandssimon.com/about>)

### 2. Collection and Use of Information

At midlandssimon.com we take your privacy and your information security very seriously. Midlandssimon.com will not sell or rent your personally identifiable information to anyone. As a donor we do not give out any of your personal details without your express permission. Every time you make a donation, you will receive a receipt and be given the option to receive further information from Midlands Simon Community only. If you wish to stop receiving further communications from Midlands Simon Community, please contact us directly at [info@midlandssimon.com](mailto:info@midlandssimon.com). The personal data provided is stored on our secure database to enable us to respond to your requests, keep you updated and informed about our work and how your donation(s) is being used. We may communicate with you in the future by mail, email, social media and telephone.

### 3. Security

Personal information (such as name, address, telephone number, email address) is protected on a computerised system to ensure that loss, misuse, unauthorised access or disclosure, alteration or destruction of this information is not probable. Sensitive information (such as credit card number, account number, online donations) is protected by secure server software operated by Realex.

### 4. Cookies

Our web site uses cookies - information that is sent by midlandssimon.com to your computer when you log onto our web site. We use the information collected to help us understand more about how our web site is used by our supporters and how we could improve the web site to better suit your needs. If you do not agree to the use of cookies in respect of your use of the website you are advised to discontinue and to cease using the Website.

## **5. Contacting You**

midlandssimon.com will not send you our email newsletters at any time unless you have opted in to receive them. All newsletters from midlandssimon.com include the option to unsubscribe. Please note that by visiting or registering or donating to midlandssimon.com, you are agreeing to the practices detailed herein. This policy may change from time to time and you are deemed to have accepted the current version each time you use midlandssimon.com.

## **6. Removal or alteration of personal data**

You have the right to be given a copy of information held by us about you. We will provide the requested information to you within 40 calendar days of the receipt of a valid request in writing. You have the right to access your data and to have any inaccuracies in the details we hold corrected. You also have the right to have the information erased if we do not have a legitimate reason for retaining same. We will accede to any such valid requests within 40 calendar days of the receipt of a valid request in writing. Please send all requests in writing to Midlands Simon Community, P.O Box 27, Athlone, Co. Westmeath or [info@midlandssimon.com](mailto:info@midlandssimon.com) We reserve the right to request you to provide additional information in order to enable us to identify your personal data and/or to verify your identity.

## **7. General**

This policy is subject to change and any such changes to our privacy and security policy will be posted on this page without prior notification. This legal notice and all issues regarding this website are governed exclusively by Irish law and are subject to the exclusive jurisdiction of the Irish courts. If you have any questions about our privacy and security policy please contact Midlands Simon Community, P.O Box 27, Athlone Co. Westmeath or [info@midlandssimon.com](mailto:info@midlandssimon.com)