



Providing Leadership and Support
within the Irish Charity Sector



Commitments to Donors

As a charity seeking donations from the public we, Midlands Simon Community aim to comply with the Statement of Guiding Principles for Fundraising.

Our pledge is to treat all our donors with respect, honesty and openness.

We commit to being accountable and transparent so that donors and the prospective donors can have full confidence in Midlands Simon Community.

We promise we will effectively apply your gifts to us for their intended purpose.

We commit that you, our donors and prospective donors will:

- ✓ Be informed of the organisation's mission, and of the way the organisation intends to use donated resources
- ✓ Be informed of the identity of those serving on the organisation's governing board, and that they will exercise prudent judgement in its stewardship.
- ✓ Have access to the organisation's most recent financial statements.
- ✓ Be assured your gifts will be used for the purpose for which they were given.
- ✓ Receive appropriate acknowledgement and recognition
- ✓ Be assured the information about your donation is handled with respect and with confidentiality to the extent provided by law
- ✓ Expect that all relationships with individuals representing the charity will be dealt with professionally.
- ✓ Be informed whether those seeking donations are volunteers, employees of the organisation or hired third party agents
- ✓ Have easily available the agreed procedures for making and responding to complaints
- ✓ Have the opportunity for any names to be deleted from the mailing lists and to be informed if the organisation intends to share the mailing list with third parties
- ✓ Receive prompt, truthful and forthright answers to questions you might have of the organisation.

If you do have a comment about any aspect of our work, you can contact Midlands Simon Community in writing or by telephone. In the first instance, your comment will be dealt with

by our Fundraising and Communications Officer. Please give as much information as possible and let us know how you would like us to respond, providing relevant contact details.

Write to:

Colm Hogan

Fundraising and Communications Officer

Midlands Simon Community

PO Box 27

Athlone

Co. Westmeath

Tel: 0906444641

Email: c.hogan@midlandssimon.com

We are open 5 days a week from 9.00 am to 5.00 pm.